

Drybase Warranty

(details for packaged items)

Warranty Period

15 YEAR WARRANTY

- Drybase Tile Shower Base
- Drybase Waste Systems
- Drywrap Waterproofing Membrane

6 YEAR WARRANTY

- Frameless Shower Screens
- Frameless door hardware
- Leak Free Installation, by Authorized Drybase Installer

12 MONTH WARRANTY

- Removable parts

Leak Free Installation

Leak free installation is limited to Drybase Tile Shower Systems only, waterproofing beyond the Drybase Tile Shower System must be in accordance with the manufacturers and or approved applicator Specifications.

Warranty Terms & Conditions

- The warranty period commences from date of purchase, proof of purchase must be provided in the event of a warranty claim.
- If a product is found to be of faulty manufacture Australian Bathroom Concepts reserve the right to either refund the purchase price, replace or repair the product and excludes any claim for consequential loss or damage.
- The warranty applies to an original installation and does not cover previously installed products such as showroom displays.
- The warranty applies only to manufacturing or material defects and does not apply to: normal wear and tear, inappropriate use or accidental damage.
- The warranty applies to products used for domestic purposes only.
- The warranty applies only if products have been installed according to our instructions.
- The warranty applies only to the product itself.
- The warranty is only valid for products installed in Australia.
- Should you have a claim against this warranty you should contact Australian Bathroom Concepts after sales services department within 21 days of the fault occurring.
- At the manufacturer's discretion, the goods must be made available for inspection with clear access or obstruction for installation assessment, where applicable.
- The product must not be modified, altered or transformed in anyway.
- Australian Bathroom Concepts reserves the right to charge for site visits and replacement parts if a claim is not due to faulty manufacture or materials.
- No claim will be accepted if a product is installed with a fault that would have been clearly visible before installation.

Note to Purchaser:

- Water quality varies between region's, this may effect the clarity of glass and plated components over the products lifetime.
- Breakage of glass is not covered by the warranty as glass by its very nature is fragile. All glass used conforms to Australian and New Zealand Standard AS/NZ 2208 and may shatter with impact. Care must be taken at all times when handling and using glass products.
- Door Seals must be removed when cleaning the glass as chemicals in cleaners may cause the seals to become brittle.
- If the shower door catches, please adjust alignment is to be adjust to prevent door seals from deterioration.